# **Terms and Conditions/Privacy Policy**

## St. John the Baptist Parish Library Company Overview

St. John the Baptist Parish Library serves the citizens of St. John Parish.

### St. John the Baptist Parish Library SMS Alerts Service Description

The SMS Alerts service gives you the option to receive text messages from St. John the Baptist Parish Library on your mobile device. After you opt into SMS Alerts, St. John the Baptist Parish Library will send you text messages to bring an event to your attention, such as an overdue item or a hold ready for pickup. Contact the library for specific information about when you'll receive alerts.

You can choose to opt out of the SMS Alerts service at any time.

## Pricing: Message and data rates may apply.

#### **Short Code Information**

All St. John the Baptist Parish Library Alert services are originated from short codes 82453 or 35143. You will never receive any content from St. John the Baptist Parish Library from any other source.

## Service/Help info

To get help with the St. John the Baptist Parish Library SMS Alert text message service, you may email us at sysadmin@stjohn.lib.la.us.

You can also request our contact information from your mobile phone at any time by sending a text message with the word **HELP** to 82453 or 35143

# Opt In/Opt-Out info

To opt out from the St. John the Baptist Parish Library Alerts, send a text message with the word **STOP**, **STOP ALL**, **END**, **QUIT**, **CANCEL** or **UNSUBSCRIBE** to 82453 or 35143 from your mobile phone and we will unsubscribe you from our service. You will not receive any additional text messages via your mobile phone.

You may also opt out by logging into your patron record and updating your patron record.

# Frequency of program service

St. John the Baptist Parish Library will send SMS alerts whenever you have new items that have become available for you to pick up. Message frequency is based on profile. Although St. John the Baptist Parish Library does not charge for this service, message and data rates may apply.

# Carriers supported on the program

- All West Wireless
- Alltel
- AT&T
- Bluegrass
- Boost
- Cambridge Telecom
- Cellcom
- Cellular One
- Cellular South
- Centennial
- Cincinatti Bell
- Cricket
- EKN Appalachian Wireless
- FMTC Farmer's Mutual Telephone Company
- GCI General Communications, Inc
- Illinois Valley Cellular
- Immix
- Inland Cellular
- Nex-Tech Wireless
- Nextel Communications
- NNTC Nucla-Naturita Telephone Company
- nTelos
- Revol
- Silver Star PCS
- Snake River PCS
- South Central Utah
- Sprint
- Syringa
- T-Mobile
- UBET Wireless/STRATA
- United Wireless
- US Cellular
- Verizon Wireless
- Virgin
- West Central Wireless